



Vsquared Telecom Pte Ltd

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Business IDD Application Form

**APPLICANT'S INFORMATION**

Applicant / Company Name: \_\_\_\_\_  
BRN, NRIC No : \_\_\_\_\_  
( Please attach a copy )  
Contact Person : Dr / Mr / Ms. \_\_\_\_\_  
Designation : \_\_\_\_\_  
Billing Address : \_\_\_\_\_  
Contact No : \_\_\_\_\_ Mobile No: \_\_\_\_\_ Fax No : \_\_\_\_\_  
Email : \_\_\_\_\_

**Service Registration**

NetPhone Business IDD  # NetPhone Business IDD Mobile app   
NetPhone follow me   
( follow me - value added service @ \$8 per subscriber / month ) 1 Local number will be provided per user. All calls will be forwarded to user.

Phone / Mobile numbers to register for NetPhone service	NetPhone Mobile App ( Tick if subscribing )	Pins ( for official use )
1 .		
2 .		
3 .		
4 .		
5 .		
6 .		
7 .		
8 .		

**PAYMENT MODE**

Cheque  Giro  Interbank transfer  
All cheques to be made payable to : **Vsquared Telecom Pte Ltd**  
Mailing Address : 10 Anson Road International Plaza #10-11 Singapore 079903  
Bank Account : **UOB Bank** Current Account **310-304-1552**

**DECLARATION**

By signing below I/we hereby confirm that the above information is correct and accept that the services provided to us will be subject to and used in accordance with the Terms and Conditions to change from time to time without prior notice.

\_\_\_\_\_  
Name & Signature of Applicant/ Authorised Personnel Company stamp & Date:

**FOR OFFICIAL USE**

Account / Pin No : \_\_\_\_\_  
Sales ID : \_\_\_\_\_ Processed by : \_\_\_\_\_ Date: \_\_\_\_\_

\* Attached Latest IDD bills  
#Value Added Service ( VAS )

## Vsquared Telecom Pte Ltd General Terms & Conditions

### 1. General

- 1.1 Vsquared Telecom Pte Ltd (hereinafter referred as V2) reserves the right to approve or reject the customer's application for opening of account With V2 without giving any reason therefore to the customer.
- 1.2 The customer agrees and acknowledges that by completing the registration form online or offline,
  - a. The customer is deemed to have accepted and agreed to be bound by the prevailing terms and conditions.
  - b. V2 may revise these terms and conditions in such manner and at such times as V2 in its sole discretion deem fit.
  - c. V2 may from time to time vary or revise the charges, calling rates and payment terms and such variation shall be effective as from the date specified by V2.

### 2. Customer's obligation

- 2.1 The customer agrees and undertakes to pay V2 promptly all the Fees and Charges and any other sum due or payable on the due date with respect to the provision of the Service without any set-off, counterclaim, deduction or withholding whatsoever.
- 2.2 In the event that the customer disputes any amount stated in the bill and intends to withhold payment of the amount, the customer must give V2 a written notice of such dispute before the due date and must state in such notice the grounds and reasons for such dispute. Notwithstanding any such dispute, the customer shall make payment of the charges or amount of the bill to V2 that is not in dispute.
- 2.3 The customer agrees and undertakes to keep confidential and safeguard any password/pin provided by V2, and pay V2 all fees arising from the use of the customer's password/pin, regardless of whether the use was authorized by the customer.
- 2.4 The customer agrees and undertakes to update V2 immediately of any changes to the information provided in the registration form.
- 2.5 The customer agrees and undertakes to notify V2 immediately if the Customer's credit card is lost, stolen, expired or is terminated for any reason.
- 2.6 The customer agrees and undertakes to notify V2 immediately if the password/pin provided by V2, and pay V2 all fees arising from the use of the customer's password/pin, regardless of whether the use was authorized by the customer.
- 2.7 The customer agrees and undertakes to settle all bills promptly by due date, failing which interest of 2% per month will be levied on the outstanding amount, subject to a minimum fee of S\$10.00.

### 3. Payment Plans

- 3.1 V2 accepts the following mode of payment:

#### 3.1.1 Credit Card (To be confirmed)

- Customer agrees that any charges made with V2 services will be billed monthly to the customer's card and be subjected to the same terms and conditions governing the credit card account.
- Customer agrees that if customer is unable to settle the bill for the services rendered with the credit card company for any reason, the Customer agrees to settle the bill via bank draft or cheque in Singapore dollar drawn on a bank in Singapore, or by other means and within the time frame specified by V2.

#### 3.1.2 Giro

Customer agrees to complete an Interbank GIRO form that allows V2 to deduct the bill directly from the customer's bank account.

- Customer agrees that in any circumstance which will result in V2 being unable to deduct the bill from the designated bank account, the customer agrees to settle the bill via bank draft or cheque in Singapore dollar drawn on a bank in Singapore, or by other means and within the time frame as specified by V2

- V2 shall obtain the approval of Customer's authorization from the relevant bank before the activation of the customer's account.

#### 3.1.3 Cheque/Cash

- 3.1 All cheque payment shall be made payable to "Vsquared Telecom Pte Ltd" The deposit \$50 collected will be refunded upon termination of account and payment of all outstanding charges.
- 3.2 The credit limit is S\$500 per month for every corporate account. V2 may request additional deposit from time to time depending on the account usage.
- 3.3 V2 may issue interim bill to customer once the credit limit is reached. Customer is required to make payment immediately.
- 3.4 V2 reserves the right to suspend or terminate service(s) without any notice to the Customer if the invoices are not settled in full after the payment due date or any deposit required by V2 is not paid. V2 shall not be liable for losses, damages, liability, claims expenses or costs which may be incurred by the customer as a result of V2's right to suspend or terminate the service.

## 4 Disclaimer

- 4.1 V2 does not warrant availability of the service at all times or commencing the supply of service at a certain time.
- 4.2 V2 shall use all reasonable endeavours to ensure the continuity and efficiency of the services at all times, but under no circumstances shall V2 be liable in respect of any claim (whether contractual, tortious, statutory or otherwise) for any form of damages, loss, costs, injury or harm sustained or incurred by the Customer resulting directly or indirectly out of the services, or any failure of, or interruption or delay to the services and including without limitation damages, loss, costs, injury or harm in the nature of special, consequential, general, incidental or other damages or loss (including loss of revenue, loss of profit, loss of business or loss arising from claims by third party) notwithstanding that V2 may be aware or ought to have been aware of the possibility of any such damages, loss, costs, injury or harm
- 4.3 Customer shall solely be responsible and liable and shall indemnify and keep indemnified V2 and/or its agents against all liabilities for any losses or damages arising from the use of V2's services.
- 4.4 Rates offered to various countries will be subject to changes without prior notice.

## 5. Governing law and jurisdiction

This Agreement is governed by and shall be construed in accordance with the laws of Singapore and the parties hereto submit to the non-exclusive jurisdiction of the courts of Singapore.

\*Free \$50 credit has to be utilize by the first two invoices. All unused credit will be forfeited. It will not be carried forward to future invoices and/or exchangeable for cash and/or other services. It is not applicable for value added service.